

**A**t Wyman Energy we pride ourselves in being the right place to call for the best price & the best service. Call us today to discover the Wyman Energy difference.

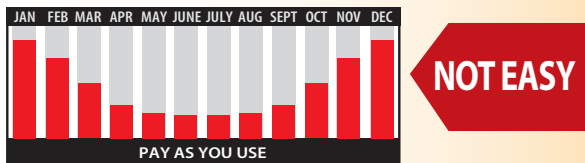
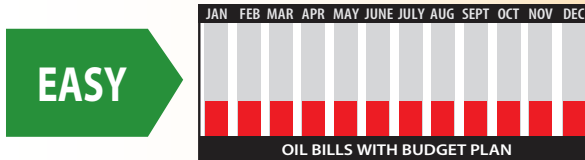
## TERMS & CONDITIONS



## Looking to take a BITE out of the winter heating bill?



**Enroll in one of our monthly payment plans today!**



1. This Service Plan is available to all credit approved residential customers. The term of the Plan is for a one (1) year period & after re-inspection will renew automatically every year unless terminated by either the customer or Company. No credit will be issued if the Plan is canceled before the expiration date.

2. Repairs or services not covered by the Plan will be performed & charged to the customer at prevailing rates.

3. The Company will pay up to \$1,000 toward the replacement of your tank, once tested & qualified for the TankSure® Program, if a tank leak occurs subsequent to this test due to internal corrosion, if a tank leak occurs due to a manufacturer's defect, or if a non-leaking tank is identified for proactive replacement. While we cannot guarantee that a leak will not occur or your tank will not fail after testing, we are providing these new services with the hope that by testing & monitoring, we are offering a long-term proactive tank replacement program for our customers. Accidental damage is not covered by the TankSure® Program. The TankSure® Program does not cover environmental cleanup, property damage, waste disposal services, or other damages or losses caused by a tank leak or system failure even if the tank has been tested & qualified ultrasonically & is enrolled in the TankSure® Program. To receive the \$200 non-qualifying tank replacement discount Wyman Energy must replace the oil tank.

4. The Service Plan does not cover labor or materials to repair damage to the heating system or residence caused by the customer's neglect, including, but not limited to, failure to have sufficient fuel oil in the tank, insufficient water for boiler, blown fuses or other failure of electrical system, improper thermostat settings or faulty thermostat, having heating system switches in the "OFF" position, debris buildup in the air or venting systems, & other causes related to the improper operation or maintenance of the heating system by the customer. Damage, repairs, or replacement of parts or components caused by Acts of God, fire, flood, freezing, storm or weather conditions, power loss or surges, water damage, & fuel flow problems due to outside fuel storage are not covered by the Plan.

5. The Company will provide service as soon as possible during regular business hours. Service provided at times other than normal business hours will be invoiced at the after-hours billing rate. The Company will not be liable for any damages arising from a delay or failure to provide service due to conditions beyond its control, such as Acts of God, labor disturbances or strikes, unavailability of mechanics or parts, failure or interruption of customer's electricity, inaccessibility of the heating system, storms, floods or other severe weather conditions, or government laws or regulations.

Service Hours: Regular service hours are Monday through Friday, 8:00 a.m. to 4:00 p.m. After hours/emergency calls are in effect from 4:00 p.m. until 8:00 a.m. the following business day. Emergency service constitutes: NO HEAT, SERIOUS FUEL LEAKS OR DANGEROUS SITUATIONS. All other regular service will be performed during normal working hours, Monday through Friday, 8:00 a.m. to 4:00 p.m. Please remember all service work will need to be paid in full at the time of service unless prior arrangements have been made.

6. Customer agrees to release & hold Company harmless from all claims related to losses, costs, or damage to personal or real property caused by fire, explosion, flood, freezing, power loss or surges, oil leakage, & premises left unattended. Customer agrees that Company shall not be liable for any incidental, special, or consequential damages incurred by customer or by third parties, including environmental cleanup costs.

7. In the event that the residence is sold, the Service Plan may remain in effect provided that the new owner continues to purchase fuel oil & heating system service from the Company.

8. Amendment & Cancellation. We may amend or change the terms of this Agreement at any time. You will be notified of any change in the manner provided by applicable law prior to the effective date of the change. However, if the change is for security purposes, we can implement such change without prior notice. We may suspend or cancel this Agreement at any time. Your termination of this Agreement will not affect any of our rights or your obligations arising under this Agreement prior to termination.

## ENERGY CONSERVATION PLANS & COMPANY INFORMATION



**(860) 643-2453**

[www.wymanenergy.com](http://www.wymanenergy.com)

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HOD #191 • CT LIC.# S1-392419

# EFFICIENCY SERVICE PLAN



## SAFETY INSPECTION

Our technicians will conduct a safety inspection of the heating system based on manufacturer's recommendations & industry best practice.



## PREFERRED SERVICE

Rest assured if your system needs unplanned repair that we will provide you with preferred next day service.



## ANNUAL TUNE-UP

The annual tune-up will keep your system running efficiently which saves on fuel & extends the lifespan of your equipment. Nozzles, filters & strainers normally associated with tune-ups are included free of charge.



## 10% DISCOUNT ON PARTS & LABOR

Parts & labor will be discounted at 10%. (This does not apply to system replacement.)

### ADD-ON FOR AN ADDITIONAL COST



## ULTRASONIC TANK TEST & TANK REPLACEMENT PAYMENT

Ultrasonic tank inspection enables us to evaluate the safety & integrity of your above ground oil tank. This is important for you & your investment in your home.

# SILVER SERVICE PLAN



## SAFETY INSPECTION

Our technicians will conduct a safety inspection of the heating system based on manufacturer's recommendations & industry best practice.



## PREFERRED SERVICE

Rest assured if your system needs unplanned repair that we will provide you with preferred next day service.



## ANNUAL TUNE-UP

The annual tune-up will keep your system running efficiently which saves on fuel & extends the lifespan of your equipment. Nozzles, filters & strainers normally associated with tune-ups are included free of charge.



## 25% DISCOUNT ON PARTS & LABOR

Parts & labor will be discounted at 25%. (This does not apply to system replacement.)



## ULTRASONIC TANK TEST & TANK REPLACEMENT PAYMENT

Ultrasonic tank inspection enables us to evaluate the safety & integrity of your above ground oil tank. This is important for you & your investment in your home.

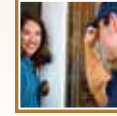
- \$1,000 Tank Replacement Payment for qualifying tanks
- \$200 Tank Replacement Coupon for disqualifying tanks

# GOLD SERVICE PLAN



## SAFETY INSPECTION

Our technicians will conduct a safety inspection of the heating system based on manufacturer's recommendations & industry best practice.



## 24/7 EMERGENCY SERVICE

Rest assured if your system needs unplanned repair that we will be there for you 24/7.



## ANNUAL TUNE-UP

The annual tune-up will keep your system running efficiently which saves on fuel & extends the lifespan of your equipment. Nozzles, filters & strainers normally associated with tune-ups are included free of charge.



## 50% DISCOUNT ON PARTS & LABOR

Parts & labor will be discounted at 50%. (This does not apply to system replacement.)



## ULTRASONIC TANK TEST & TANK REPLACEMENT PAYMENT

Ultrasonic tank inspection enables us to evaluate the safety & integrity of your above ground oil tank. This is important for you & your investment in your home.

- \$1,000 Tank Replacement Payment for qualifying tanks
- \$200 Tank Replacement Coupon for disqualifying tanks

